

## Quality Policy Statement

For Plantwork Systems Ltd, 10 Cross & Pillory Lane, Alton, Hants, GU34 1HL  
April 2013

Plantwork Systems Ltd (PWS) acknowledge that quality is the responsibility of all the staff and Directors. It is the duty of the PWS team to ensure that all our products and services of our own and our suppliers meet the quality criteria set by PWS to ensure customer satisfaction.

PWS supports a culture that values the highest quality performance from every member of staff and in every action performed. It is the policy of PWS to provide its customers with a range of products and services that are accurate, reliable, repeatable, compliant with specification and consistent with their expectations. These, together with timely delivery of documentation, products, materials and services are central to our operating policy.

It is the policy of PWS to deal with all customer concerns efficiently and effectively and to act upon these concerns, where possible, to the best of our ability and to the satisfaction of our customers.

PWS aims to support these commitments by the use of a Quality Monitoring System (QMS) which will be reviewed to assess its effectiveness and opportunities for improvement. PWS is committed to continually improving the effectiveness of our QMS and have set relevant quality objectives, against which we monitor our performance.

The QMS is implemented, reviewed, updated and audited through our management structure and quality assurance personnel. The QMS and associated procedures are made available by both hard and electronic copy to all our staff.

A handwritten signature in black ink, appearing to read 'Robert A. H. White', with a long horizontal stroke extending to the right.

*Robert A. H. White*  
*Managing Director*